



Returned Goods Policy

Contact your 440innovations, llc Representative and he/she will handle the return of the Product or if preferred, the hospital may follow the process below for a direct return.

1. Only damaged or defective Products may be returned, or Products shipped in error.
 2. Returns shall be made within ten (10) days after acceptance and inspection.
 3. Request a Return Authorization Number ("RA Number") by emailing the Customer Service department at Orders@440innovations.com, via Fax 757.868.4737, or phone 757.848.3354.
 - a) For consignments, include Part Number and Quantity.
 - b) For Sales Orders, include hospital name, account number, delivered order number, part number(s) and/or set number(s), descriptions, quantities and the reason for the return.
 - c) Include Outcome (Credit only, Send replacement, etc.)
 4. The RA Number will be generated by the Customer Service department and emailed to you.
 5. Under no circumstances will any equipment covered by this guarantee be returned without (a) advance written notice to 440innovations, llc or (b) obtaining shipping instructions from 440innovations, llc.
 6. Upon receiving the RA Number, clearly print the RA Number both inside the package as well as on the outside of the box (instructions are provided in the email from Customer Service).
 7. Send your returned item(s) to 440innovations, llc, 15 North Westover Drive, Poquoson VA23662, attention Returns Department.
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Product Warranty Policy

440innovations, llc warrants the products in accordance with the below;

1. Conform to the applicable federal laws, regulations and ordinances, including Federal Drug Administration rules, regulations, guidelines and required approvals.
2. Conform to the statements in product literature, user documentation and specifications for the Products
3. Shall be free and clear of any and all liens, security interests or any other encumbrance
4. 440innovations, llc warrants and implies that new items delivered will be free from defects in material and workmanship for a period of not less than one (1) year from date of acceptance and inspection. 440innovations, llc will credit, replace or repair in conjunction with the government ordering facility all parts that are defective within the period with cost of replacement including shipping charges, to be borne by 440innovations, llc.